

Re: Lessons & Courses - Message (HTML)

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Tue 08/06/2021 08:02

Councillor Alex Porter <cllr.alex.porter@gmail.com>

Re: Lessons & Courses

To Kieran Charles

Cc Clr. Alex Porter, Portfolio Holder for Leisure and Tourism; Michael Carran; Marcus Poston

Kieran

As previously discussed I do agree with these changes, they are a well thought out improvement that will benefit customers.

I concur with this decision.

Kind regards

Alex Porter LLB LLM

On Mon, 7 Jun 2021, 17:21 Kieran Charles, <kcharles@tendringdc.gov.uk> wrote:

Dear Clr Porter,

I hope this email finds you well. As recently discussed, we have recently been working with our system suppliers Gladstone to provide a new and fresh way to deliver our swimming lessons and dry-side courses (children coached activities) programme across our Tendring Leisure Centres.

With the above in mind, we have managed to configure a new system that will allow a modern way of assessing lessons on tablets, which has also contributed to expanding our payment methods with an offering of Direct Debit and Annual payment options.

The attached concurrence letter provides you with the full proposed changes. As such, if you are able to let me know if you agree with this course of action, we will publish an Officer Decision. The decision we are looking to publish is as follows:

The Portfolio Holder for Leisure and Tourism has concurred with the Assistant Director's decision to amend the pricing and packages of the lessons and courses to reflect the new and improved way in the delivery of all lessons and courses across all centres of the District. This in turn offers an expand range of payment methods that would include Direct Debit and Annual payment options, and the opportunity for Parents and Guardians to monitor their child's progression on an online platform.

Could you please respond to this email letting me know if you agree with the above, and we will publish the decision and commence the process.

Many Thanks,

Kieran Charles, BA Hons, MCIMSPA

Head of Sport and Leisure

Tendring District Council, Town Hall, Clacton-on-Sea, Essex, CO15 1SE

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18:29 08/06/2021